

REMOTE ORACLE SERVICES

Meeting your needs with customized database consulting.

The Oracle database platform is known for its power and complexity. To truly leverage this power, Oracle users need a combination of day-to-day database administration and some higher-level consulting for more strategic architectural and process matters.



Our remote services give access to skilled database administration – when you need it and at a price you can afford.

Realize the full impact of your IT investments

Through our unique combination of consulting, technology, and outsourcing services, we help you maximize every dollar invested in your IT. Whether you use us selectively or comprehensively, we will leverage the full breadth of our experience to help you meet your specific business needs – efficiently and cost-effectively.

Consulting – Our consulting services help you understand your business needs, provide visibility into your infrastructure, and give you specific recommendations and action plans to achieve your goals.

Technology – As a single source for your data center technology needs – from servers and storage to networks and security – we provide a better technology experience. From more than 100 leading brands, we'll help you select, install, and support your data center technologies at competitive pricing.

Outsourcing – Our customized outsourcing services address your specific needs for performance, cost, and reliability. We manage server, network, storage, and security solutions 24x7 to ensure your IT investments are optimized. Reduce your cost and risk of IT infrastructure operations by leveraging our toolset, people, and processes for continuous improvement.

Businesses often face challenges attracting, managing, and retaining the right level and mix of database administration skill sets. While the promise of Oracle allows a business to leverage technology for rapid growth and competitive differentiation, an undermanaged environment can do just the opposite.

Incentra offers consulting, technology, and outsourcing services to help organizations deal with the complexities of the Oracle environment. Our remote services, used selectively or comprehensively, give access to skilled database administration – when you need it and at a price you can afford.

From support and task sharing to complete remote administration, we offer a level of coverage that will fit your needs and budget. Simply select the services you need, and we do the rest.

- Resolve issues more efficiently
- Protect your business from the loss of an administrator
- Detail the status of your infrastructure on a quarterly or monthly basis
- Proactively adjust your infrastructure to anticipate business or technology changes
- Provide expert assistance on complex issues and strategic planning
- Remotely monitor your database 24x7 with a 15-minute response service-level agreement

Getting started with Remote Oracle Services

Our process begins with an assessment of your environment. We take a look at your business from a high level, and assess how your Oracle platform serves your business. Sometimes, we find situations that should be addressed to increase management suitability, reduce security risks, improve stability, or make your Oracle platform better address your business needs. If one of these problems exist, we can help you remedy the situation by designing a customized solution.

How can Incentra impact your IT?

- Gain access to the best skills – top-drawer administration at an affordable price
- Receive a much broader set of skills and experience than one in-house administrator can provide
- Pay for the skills you use when you use them, instead of paying full-time staff salaries
- Get help when you need it – anytime, day or night
- Enjoy convenient backup for your onsite resources during vacations, sicknesses, or unexpected situations

To learn more, visit us online at www.incentra.com.

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